

SITETRACKER

Scout Pricing Terms Appendix

This document sets out specific pricing terms and conditions that apply to products and services related to Scout AI functionality offered by Sitetracker, Inc. ("Sitetracker") and purchased by a customer ("Customer").

Last Updated: April 15, 2026

Scout Core (1–50 Users)

Customer acknowledges that the Scout Core (1–50 Users) subscription (the "Scout Core 1–50 Subscription") entitles up to fifty (50) Internal Users to access Scout AI functionality during the applicable subscription term as set forth on the applicable Order Form.

'Internal Users' means the total number of Customer's Enterprise, Professional, Administrative, and Mobile User subscriptions, calculated as follows:

(i) If the applicable Order Form is Customer's initial subscription purchase, the total number of Internal Users as reflected in the pricing table of that Order Form, or,

(ii) If the applicable Order Form is not Customer's initial subscription purchase, the total number of Internal Users based on all executed and active Order Forms between Sitetracker and Customer and invoice(s) issued by Sitetracker and paid by Customer prior to and on the effective date of that Order Form.

If Customer's Internal Users exceed fifty (50) at any time during such subscription term, Customer must purchase and upgrade to the applicable subscription tier(s) to reflect the total number of Internal Users and pay fees for such applicable tier(s), pro-rated for the remainder of such subscription term.

Scout Core (51–200 Users)

Customer acknowledges that the Scout Core (51–200 Users) subscription (the "Scout Core 51–200 Subscription") entitles between fifty-one (51) and two hundred (200) Internal Users to access Scout AI functionality during the applicable subscription term as set forth on the applicable Order Form.

'Internal Users' means the total number of Customer's Enterprise, Professional, Administrative, and Mobile Users subscriptions, calculated as follows:

(i) If the applicable Order Form is Customer's initial subscription purchase, the total number of Internal Users as reflected in the pricing table of that Order Form, or,

(ii) If the applicable Order Form is not Customer's initial subscription purchase, the total number of Internal Users based on all executed and active Order Forms and invoice(s) issued by Sitetracker and paid by Customer prior to and on the effective date of that Order Form.

If Customer's Internal Users exceed two hundred (200) during such subscription term, Customer must purchase and upgrade to the applicable subscription tier(s) to reflect the total number of Internal Users and pay fees for such applicable tier(s), pro-rated for the remainder of such subscription term.

Scout Core Add-On Pack (200 Users)

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Customer acknowledges that each Scout Core Add-On Pack (200 Users) subscription (the 'Scout Core Add-On Pack') entitles Customer to extend Scout AI functionality to an additional quantity of up to two hundred (200) Internal Users beyond the initial two hundred (200) Internal Users permitted under the Scout Core 51-200 Subscription.

'Internal Users' means the total number of Customer's Enterprise, Professional, Administrative, and Mobile Users subscriptions, calculated as follows:

(i) If the applicable Order Form is Customer's initial subscription purchase, the total number of Internal Users as reflected in the pricing table of that Order Form, or,

(ii) If the applicable Order Form is not Customer's initial subscription purchase, the total number of Internal Users based on all executed and active Order Forms and invoice(s) issued by Sitetracker and paid by Customer prior to and on the effective date of that Order Form.

The Scout Core Add-On Pack may only be purchased and used in conjunction with an active Scout Core (51-200 Users) subscription.

Scout Credit Pack

Customer acknowledges that each Scout Credit Pack subscription (the 'Credit Pack') entitles Customer to a fixed, maximum allocation of Scout AI credits as specified on the applicable Order Form, which may be used only until the applicable expiration date set forth below.

The expiration date for credits included in a Credit Pack will depend on how the Credit Pack is purchased.

(i) If the Credit Pack is purchased as a co-termed addition to an existing Sitetracker subscription, any unused credits will expire on Customer's next contract anniversary date, regardless of any later order end date set forth in the applicable Order Form. If the Credit Pack is added after the start of the then-current subscription year, the credit allocation for the initial period from the order start date as set forth in the applicable Order Form to the Customer's next contract anniversary date will be prorated based on the portion of that subscription year remaining, as specified on the applicable Order Form. For each subsequent full annual period during the applicable co-termed subscription term, Customer will receive a new annual allocation of credits in the amount set forth in the applicable Order Form, and each such annual allocation must be used before the next contract anniversary date or, for the final annual period, before the applicable order end date.

By way of example, if a customer currently subscribes to other Sitetracker products for a term from 01/01/2026 through 12/31/2027 and purchases a Credit Pack with an allocation of 6,000,000 credits under a term from 06/01/2026 through 12/31/2027, the customer may use up to a prorated allocation of 3,000,000 credits from 06/01/2026 through 12/31/2026, and will receive a new allocation of 6,000,000 credits for 01/01/2027 through 12/31/2027. Any unused credits from the 06/01/2026 through 12/31/2026 period will expire on 12/31/2026 and will not carry forward.

(ii) If the Credit Pack is purchased as a standalone product, any unused credits will expire on the applicable order end date as set forth in the applicable Order Form, which shall be twelve (12) months from the applicable order start date.

Unused credits shall not roll over to any subsequent subscription term and shall be forfeited as of the applicable expiration date set forth in clause (i) or (ii) above.

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All fees for the Credit Pack are non-transferable. Credits in the Credit Pack shall not be used for the On-Demand Credits. If Customer's credit balance reaches zero, Customer must purchase additional credits or activate the On-Demand Credits in order to continue using certain Scout AI features as described in documentation made available by Sitetracker. Otherwise, Customer will no longer be able to use such Scout AI features until additional credits are purchased or the On-Demand Credits are activated.

The Credit Pack may be purchased only in conjunction with an active Scout Core subscription.

Scout Unlimited Credits

Customer acknowledges that the Scout Unlimited Credits subscription (the "Unlimited Credits") entitles Customer to an unlimited amount of Scout AI credits during the applicable subscription term as set forth in the applicable Order Form.

Customer agrees that (i) all fees for the Unlimited Credits are non-transferable, and (ii) the Unlimited Credits are offered at promotional pricing, and will expire as of the applicable order end date set forth in the applicable Order Form, and will not renew unless otherwise agreed in writing.

Upon expiration of the subscription term, Customer must purchase a Credit Pack or activate the On-Demand Credits in order to continue using certain Scout AI features as described in documentation made available by Sitetracker at Sitetracker's then-current list pricing. Otherwise, Customer will no longer be able to use such Scout AI features until a Credit Pack is purchased or the On-Demand Credits are activated.

The Unlimited Credits may be purchased only in conjunction with an active Scout Core subscription.

Scout On-Demand Credits

Customer acknowledges that Scout On-Demand Credits (the "On-Demand Credits") permit Customer to consume credits on a per-use basis, with fees billed monthly based on actual credit consumption during the preceding calendar month.

Customer will be billed at the following rate per one hundred (100) credits. Monthly usage will be rounded up to the nearest one hundred (100) credits for the billing purpose. For instance, if a customer has consumed 4,980 credits during a calendar month, the customer will be billed \$6.50 for 5,000 credits.

Product Name	Credit Rate
Scout On-Demand Credits	\$0.13 USD per 100 credits

**The rate set forth above is subject to change upon thirty (30) days' prior written notice to the Customer.*

All fees for the On-Demand Credits are non-cancelable, non-refundable, and non-transferable. If Customer fails to pay fees for consumed credits when due and does not have an active Credit Pack or Unlimited Credits, Customer will no longer be able to use certain Scout AI features as described in documentation made available by Sitetracker until such amounts are fully paid or Customer purchases additional credits.

The On-Demand Credits may be activated only in conjunction with an active Scout Core subscription.

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Except for Scout On-Demand Credits, Customer acknowledges and agrees that the products and services described in this document are sold on a fixed-fee basis and are not subject to adjustment, refund, or proration based on Customer's actual consumption or usage.