



EU Digital Services Act

The Digital Services Act came into force in 2024, reinforcing the regulatory framework for online services. Sitetracker Inc. ensures full compliance with this new legislation as follows:

- Designated Point of Contact: Our designated point of contact for any authorities, as required under Article 11, and for service recipients, as required under Article 12, is privacy@sitetracker.com.
- Appointed Representative: Please contact us at legal@sitetracker.com to obtain details about Sitetracker's appointed representative, as mandated under Article 13.
- Content Moderation Process: Sitetracker's Master Subscription Agreement and Acceptable Use Policy prohibit users sending or storing any illegal, infringing, obscene or otherwise unlawful material. Users can notify Sitetracker of any illegal content by contacting Sitetracker directly or raising a support case. In the event, Sitetracker is notified of any illegal content, Sitetracker will review such content, determine whether it is illegal or not, and if any restrictions must be imposed, provide a statement of reasons to the affected recipient.
- Reporting: Sitetracker will make publicly available at least once a year reports on any content moderation that we engaged in during the relevant period; moderation activities; complaints from service users; and any use of automated means which will be made available on this page.